



Job Title:	Food Service Supervisor
Salary:	£21,000 - £23,000 per annum (negotiable depending on experience) (pro-rata if part time position)
Job Type:	Full time (45 hours per week, working 5 days out of 7 including weekends) and Part Time (between 25-30 hours per week, includes weekends) positions available
Location:	Llangollen, Wales.
Type of Company:	Exclusive Wedding Venue in North Wales

About us

Tyn Dwr Hall specialises in being an exclusive wedding venue. We are privately owned - creating a caring dedicated 'work family' is key to our success, and we have been fortunate to have gained a national reputation as one of the leading wedding destinations in the region.

We have an exciting opportunity for a passionate, enthusiastic Food Service Supervisors to join our hard-working dynamic team. As a Food Service Supervisor, you will need to be a warm and friendly person, enthusiastic personality and a good background in hospitality.

The Role:

- To oversee the food service to an exceptional 5-star standard
- To coordinate the front of house operation during service times and ensuring that service runs efficiently and effectively at all times
- Working closely with back of house and ensuring clear and accurate communication between departments are undertaken
- Maintaining a consistent high level of service and customer care to all of our guests at all times including reviewing customer feedback.
- Ensuring that all tables are receiving prompt and accurate service
- Ensuring that the service areas and kitchen areas are clean and tidy
- Train and develop food service operation to a high standard
- Work with Management to assess and improve processes and policies
- Leading by example, showing the ability to give and follow instruction
- Comply with food and safety regulations and adhere to food allergy safety
- To carry out and cover duty management tasks
- Address staff complaints or performance issues

The Person:

- Helpful and friendly manner
- Ability to cope well under pressure and work well as part of a team
- Superb attention to detail
- Enthusiastic and energetic
- A good knowledge of food and beverage
- Ability to prioritise work
- Excellent communication & organisation skills with a "can do" attitude
- Well presented, professional and articulate



- **In Return:**
- Private Health Care
- Free parking
- Staff incentives
- Christmas, New Year and occasional weekends off

To apply for this role, please submit a covering letter and CV to contact@tyndwrhall.co.uk